

Find the Center Nearest You

Visit a Massachusetts One-Stop Career Center for:

- Job search assistance;
- Career planning information;
- Workshops on job search techniques including interviewing, networking, and resume writing;
- Data on the current statewide and local job market, and
- Resources to help you find the right training opportunities.
- Tools to help you conduct an effective job search.

Hours of operations vary from center to center. Visit www.Mass.gov/dwd – select **One-Stop Career Centers** under **Quick Links** – to check the hours, click on **“Find a Career Center Near You”**

Greater Boston

JobNet

210 South Street – 1st Floor
Boston, MA 02111
617-338-0809, 800-5JOBNET
TTY #: 711 (statewide relay number)

Boston Career Link

1010 Harrison Avenue
Boston, MA 02119
617-536-1888
TTY#: 617-867-4687

The Work Place

29 Winter Street – 4th Floor
Boston, MA 02108
617-737-0093, 1-800-436-WORK (9675)
TTY #: 617-428-0390

Career Source

186 Alewife Brook Parkway – Suite 310
Cambridge, MA 02138
617-661-7867, 888-454-9675
TTY #: 800-439-2370

Everett Career Source (limited services)*

1935 Revere Beach Parkway
Everett, MA 02149
617-389-8025

Employment and Training Resources

201 Boston Post Road West
Suite 200
Marlborough, MA 01752
508-786-0928

Employment and Training Resources

449 Newtonville Avenue
Newtonville, MA 02460
617-928-0530

Employment and Training Resources

275 Prospect Street
Norwood, MA 02062
781-769-4120

The Career Place

Trade Center Park
100 Sylvan Road – Suite G-100
Woburn, MA 01801
781-932-5500, (888) 273-WORK

Northeastern Massachusetts

North Shore Career Center of Gloucester (limited services)*

11-15 Parker Street
Gloucester, MA 01930
978-283-4772

ValleyWorks Career Center

192 Merrimack Street
Haverhill, MA 01830
978-722-7000

ValleyWorks Career Center

Heritage Place
439 South Union Street – Building #2
Lawrence, MA 01843
978-722-7000

Career Center of Lowell

18 John Street
Lowell, MA 01852
978-458-2503
TTY #: 978-805-4915

North Shore Career Center of Lynn

181 Union Street
Lynn, MA 01901
781-593-0585

North Shore Career Center of Salem

70 Washington Street
Salem, Massachusetts 01970
978-825-7200

Southeastern Massachusetts

Attleboro Career Center

67 Mechanic Street
Attleboro, MA 02703
508-222-1950

CareerWorks

34 School Street
Brockton, MA 02301
508-513-3400

Fall River Career Center

446 North Main Street
Fall River, MA 02720
508-730-5000

Career Opportunities Falmouth

205 Worcester Court Unit B-3
Falmouth, MA 02540
508-548-4828
TTY #: 800-439-2370 MassRelay 711

Career Opportunities Hyannis

372 North Street
Hyannis, MA 02601
508-771-JOBS (5627)
TTY #: 508-862-6102

Greater New Bedford Career Center

618 Acushnet Avenue
New Bedford, MA 02740
508-990-4000

Career Opportunities Orleans

77 Finlay Road
Orleans, MA 02653
508-240-1900
TTY #: 800-439-2370

Plymouth Career Center

36 Cordage Park Circle – Suite 200
Plymouth, MA 02360
508-732-5300
TTY #: 508-732-5300

Quincy Career Center

152 Parkingway
Quincy, MA 02169
617-745-4000

Taunton Career Center

72 School Street
Taunton, MA 02780
508-977-1400

Wareham Career Center

48 Marion Road (Route 6)
Wareham, MA 02571
508-291-7062

Central Massachusetts

Workforce Central Career Center

5 Optical Drive – Suite 200
Southbridge, MA 01550
508-765-6430
TTY #: 508-765-6437

North Central Career Center (limited services)*

25 Main Street
Gardner, MA 01440
978-632-5050
TTY #: 508-792-7571

North Central Career Center

100 Erdman Way
Leominster, MA 01453
978-534-1481
TTY #: 978-534-1657

Workforce Central Career Center

425 Fortune Blvd. – Suite 201
Milford, MA 01757
508-478-4300
TTY #: 508-478-1887

Workforce Central Career Center

44 Front Street – 6th Floor
Worcester, MA 01608
508-799-1600

Western Massachusetts

Franklin/Hampshire Career Center

One Arch Place
Greenfield, MA 01301
413-774-4361
TTY #: 413-772-2174

CareerPoint

850 High Street
Holyoke, MA 01040
413-532-4900
TTY #: 413-535-3098

BerkshireWorks Career Center

37 Main Street
North Adams, MA 01247
413-663-1111
TTY #: 413-663-5442

Franklin/Hampshire Career Center

178 Industrial Drive – Suite 1
Northampton, MA 01060
413-586-6506
TTY#: 413-586-4921

BerkshireWorks Career Center

160 North Street
Pittsfield, MA 01201
413-499-2220
TTY #: 413-499-7306

FutureWorks

One Federal Street Bldg. 103-3
Springfield, MA 01105
413-858-2800
TTY #: 413-858-2800

* Limited Services – Not all services listed at the top of this page may be available at this One-Stop Career Center.

Unemployment Insurance Services

Unemployment Insurance services are available by calling the Division of Unemployment Assistance (DUA) Unemployment Insurance TeleClaim Center or by visiting an Unemployment Insurance (UI) Walk-In Service at any of the One-Stop Career Centers.

You can do the following in person or over the telephone:

- file a new claim for Unemployment Insurance,
- reopen a current claim,
- learn about the status of your claim and benefit payment check,
- resolve problems, and
- get information on the Unemployment Insurance program and where to obtain job search assistance.

Unemployment Insurance TeleClaim Services

Call the TeleClaim Center at **1-877-626-6800** if you are calling from the following area codes: 351, 413, 508, 774 and 978.

Call the TeleClaim Center at **617-626-6800** if you are calling from any other area code.

TeleClaim TTY/TDD Number
1-617-626-5666

Bilingual services may be available upon request.

Unemployment Insurance Walk-in Services

Unemployment Insurance Walk-In services are available at the DUA Walk-In Center in Boston and at One-Stop Career Centers in communities throughout Massachusetts.

Greater Boston

Division of Unemployment Assistance
Charles F. Hurley Building
19 Staniford Street – 1st Floor
Boston, MA 02114

JobNet
210 South Street – 1st Floor
Boston, MA 02111
617-338-0809

Career Source
186 Alewife Brook Parkway – Suite 310
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