



Veterans' Services Monthly Report – December – 2020

- Weekly wellness phone calls to veterans
- Delivering food and essential items to the door of veterans and their families who are in need
- MVSOA (Massachusetts Veterans Service Officers Association) weekly zoom call
 - o Discussing veteran issues and sharing best practices
- Providing Chapter 115 recipients with assistance to meet requirements to continue benefits
- Following up with veterans regarding VA claims
- DVS (Department of Veteran Services) weekly phone call
 - o Updates from the State regarding changes in guidelines
- Providing support needed to veterans and their families in this critical time thru phone calls and conferences
- Submitting regular monthly Chapter 115 benefits
- Receiving and processing Chapter 115 paperwork from recipients for re-certification
- Delivered turkeys to veterans