



Veterans' Services Monthly Report – April – 2021

- **Weekly wellness phone calls to veterans**
- **Delivering food and essential items to the door of veterans and their families who are in need**
- **MVSOA (Massachusetts Veterans Service Officers Association) weekly zoom call**
 - o **Discussing veteran issues and sharing best practices**
- **Providing Chapter 115 recipients with assistance to meet requirements to continue benefits**
- **Following up with veterans regarding VA claims**
- **DVS (Department of Veteran Services) weekly phone call**
 - o **Updates from the State regarding changes in guidelines**
- **Providing support needed to veterans and their families in this critical time thru phone calls and conferences**
- **Submitting regular monthly 115 benefits**
- **Working with DVS to get each Chapter 115 case approved.**
- **April 1st – Dropped off suits donated by a deceased veterans family to AMVETS in Chicopee**
- **April 2nd – meeting with Longmeadow Veterans' Council**
- **April 13th – MIIA webinar**
- **April 13th – Historic District Committee meeting, regarding hanging American Flags for patriotic holidays.**
- **April 22nd – VA Covid Call**