

## A Better Way to Manage Your Benefits Online

As a Health New England member, you can use Health New England's secure online Member Portal to manage your health care benefits in one convenient location. Register for the Member Portal and take advantage of the following helpful features:

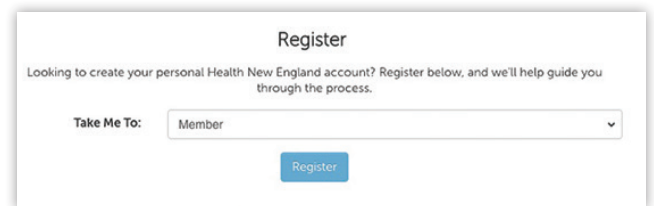
- Benefits documents and coverage information
- Dashboard with recent claims, payments, spending summary, annual deductible levels, and links to your Explanation of Benefits (EOB)
- Your personal Pharmacy Benefits:\*
  - Access the Rx Savings Solutions portal for cost savings
  - Manage mail-order prescriptions
  - Look up drugs and pharmacies
- Access to the Cost of Care Calculator, Teladoc®, and the Healthy Directions portal
- A directory to locate providers in the network
- Links to important forms, like Wellness and Massage reimbursement forms (*depending on your plan*)
- Option to request a new ID card or download and print on your own
- Manage how you prefer to receive information about claims/EOBs
- Secure portal inbox for contacting Member Services



\*Applicable to members enrolled in a Health New England plan with prescription benefits.

### How to Register

1. On or after your plan effective date, go to [my.healthnewengland.org](https://my.healthnewengland.org) and select **Member** in drop-down menu.
2. Or, just **scan the QR code**.
3. Follow the prompts to enter your member information (*be sure to have your Health New England Member ID card on hand*).



Health New England complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATTENTION: If you speak any language other than English, language assistance services, free of charge, are available to you. Call (413) 787-4004 or TTY 711. Health New England cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (413) 787-4004 o TTY 711. Health New England cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo. ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (413) 787-4004 ou TTY 711.